

# NEW USER'S GUIDE



A guide to using the MyCiTi bus system

*Valid from November 2022*



# WELCOME

MyCiTi has 42 stations and more than 600 stops in many areas of Cape Town. You don't have to live in these areas to use MyCiTi. You can catch the train, another bus or minibus taxi and then transfer to MyCiTi for the rest of your journey.

### 3 reasons to use MyCiTi:

1. MyCiTi is reliable, buses operate to a timetable and over 90% arrive on time.
2. It's also affordable, with fares that compare to other public transport services.
3. MyCiTi is easy to use once you know how.

**GET  
GOING**  
IN 5  
EASY  
STEPS!

1

**GET YOUR  
CARD**



2

**LOAD  
VALUE**





3

**PLAN YOUR  
JOURNEY**



4

**TAP IN,  
TAP OUT**



5

**TOP UP  
YOUR CARD**





### MYCITI ROUTES

- 101** Dunoon – Table View – Civic Centre – Waterfront
- 102** Atlantis – Table View – Civic Centre
- 103** Atlantis – Melkbosstrand – Table View – Civic Centre
- 104** Dunoon – Omuramba – Century City
- A01** Airport – Civic Centre

### Direct routes

- 029** Khayelitsha East – Civic Centre
- 002** Khayelitsha West – Civic Centre
- 003** Mitchells Plain East – Civic Centre
- 004** Kapteinship – Mitchells Plain Town Centre – Civic Centre
- 005** Dunoon – Parklands – Table View – Civic Centre – Waterfront
- 008** Dunoon – Montague Gardens – Century City

### Area routes

- 101** Vredehoek – Gardens – Civic Centre (clockwise)
- 102** Salt River Rail – Walmer Estate – Civic Centre
- 103** Oranjezicht – Gardens – Civic Centre
- 104** Civic Centre – Waterfront – Sea Point
- 105** Sea Point – Fresnaye – Civic Centre
- 106** Camps Bay (clockwise) – Civic Centre
- 107** Camps Bay (anti-clockwise) – Civic Centre
- 108** Hangberg – Hout Bay Harbour – Sea Point – Adderley
- 109** Hout Bay Beach – Imizamo Yethu – Sea Point – Adderley
- 111** Vredehoek – Gardens – Civic Centre (anti-clockwise)
- 113** Upper Kooz – Adderley – Waterfront
- 118** Hangberg – Imizamo Yethu – Sea Point – Adderley
- 121** Sunningdale – Parklands – Table View – Sunningdale (clockwise)
- 124** Parklands – Table View – Melkbosstrand – Duynfontein
- 125** Sunningdale – Sea Road – Wood
- 216** Sunningdale – Wood Drive – Wood
- 223** Sunningdale – West Beach – Table View – Sunningdale (anti-clockwise)
- 231** Atlantis Industria East – Atlantis
- 232** Atlantis Industria West – Protea Park – Avondale – Atlantis
- 233** Sakonsea – Atlantis
- 234** Mamre (Crown) – Atlantis
- 238** Pella – Atlantis
- 239** Sherwood – Atlantis
- 237** Robinvale – Atlantis
- 246** Avondale – Protea Park – Atlantis Industria West – Atlantis
- 273** Sakonsea – Goede Hoop – Atlantis
- 248** Mamre (Farms) – Atlantis
- 260** Summer Greens – Woodbridge Island
- 261** Century City Rail – Omuramba – Salt River – Adderley
- 203** Summer Greens – Century City – Woodbridge Island

- Station
  - Rail station
  - Stop
  - Stop only accessible in direction indicated
- Route stops, and stop names are subject to change.

THIS MAP IS NOT TO SCALE

20.05.22





# 1 GETTING YOUR CARD

MyCiTi uses a card-based payment system. Every passenger needs their own **myconnect** card except children who are under the age of four and less than one metre tall.

Get your **myconnect** card for only R35 from MyCiTi station kiosks and participating retailers (see [www.myciti.org.za](http://www.myciti.org.za) or call **0800 65 64 63** for more information).

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## TIP

Your card is a bank card so you'll need to choose a PIN you can remember. Also remember to keep your card receipt safe in case something happens to it.

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## 2 LOADING VALUE

Once you get your card you'll need to load points with a Mover package to pay for your fares, which are based on the distance you travel.

If you travel regularly over long distances you may save with a Monthly Pass for R890 while occasional users and visitors can also enjoy unlimited travel on as many routes as they wish for 1, 3 or 7 days from only R80.

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### TIP

Mover users save even more when you start your journey outside the weekday peak fare periods of 06:45 – 08:00 and 16:15 – 17:30.

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		UNLIMITED TRAVEL	
	Mover	Monthly Pass	Day Passes
Ideal for	Cost-effective regular travel	Cost-effective, regular travel over long distances	Exploring at any time, on any day
Load	Mover packages (R20, R35, R50, R60, R80, R100, R150, R200, R300, R400, R600)	Monthly Pass (R890)	1 Day Pass (R80) 3 Day Pass (R185) 7 Day Pass (R260)
Valid for	3 years	1 month from a date of your choice	1, 3 or 7 consecutive calendar days
Fares	Mover fares apply	Unlimited travel anywhere at any time	Unlimited travel anywhere at any time
Get it at	Station kiosks, Retailers, Absa cash-accepting ATMs	Station kiosks	Station kiosks



## 3 PLANNING YOUR JOURNEY

With MyCiTi you can easily transfer from one route to another to get to where you want to be.

Download the free, official MyCiTi app from app stores or visit [www.myciti.org.za](http://www.myciti.org.za) to easily plan your journey and access live updates to track your bus.

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### TIP

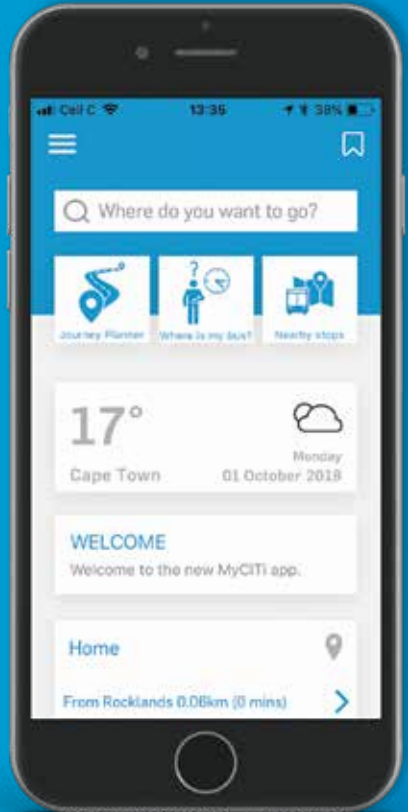
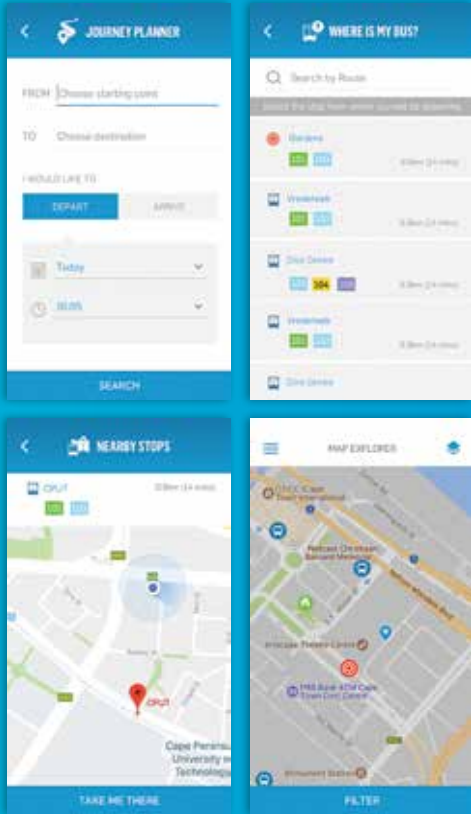
Use the journey planner to receive suggestions on the best routes and bus times to get you to where you need to be along with easy-to-follow directions.

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## MyCiTi App



- Plan your journey using your GPS location.
- Access live updates to track your bus.
- Save routes and stops for instant access.
- Many other useful features.

Download the official app FREE and enjoy easy travel with MyCiTi.





## 4 TAPPING IN, TAPPING OUT

To use MyCiTi, you need to tap in and tap out to pay your fares and avoid penalties.

When you enter a station or board a bus at a stop, tap in by holding your card against the validator. When you leave a station or exit a bus at a stop, tap out by doing the same. If you don't tap in and tap out correctly, a penalty will be charged to your card.

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### TIP

If you transfer from one bus to another at a station you don't have to tap out, only tap out when you reach your destination.

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## 5 TOPPING UP YOUR CARD

Ensure you always have value on your card by topping up at a station kiosk, participating retailer or cash-accepting Absa ATM.

You can check your balance at kiosks and info terminals at stations, and on the validator whenever you tap in and tap out.

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### TIP

The validator will shine **green** if there's enough value, **yellow** if you're running low and **red** if there is insufficient value to travel.

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# FOR MORE INFORMATION

The Transport Information Centre provides information about MyCiTi and other public transport services 24 hours a day, seven days a week in English, isiXhosa and Afrikaans.

Call **0800 65 64 63** (FREE from any phone)

Website: [www.myciti.org.za](http://www.myciti.org.za)

E-mail: [transport.info@capetown.gov.za](mailto:transport.info@capetown.gov.za)

By using MyCiTi you are bound by the MyCiTi rules. Visit the website or a MyCiTi station for more information. Information correct as at 1 November 2022. Terms and conditions apply.

