

FARES

Fares are based on the distance you travel — from where you tap in to start your journey to where you tap out at your final destination.

- When you tap in at a station or board a bus, an initial boarding fare is charged.
- When you tap out, the system calculates the total fare based on the distance travelled and deducts any remaining amount, if needed.

Save by travelling outside the peak

Fares are higher if you start your journey in the Peak fare period – 06:45 to 08:00 and 16:15 to 17:30 on weekdays only. Start your journey outside these hours – or any time on weekends and public holidays – and you will pay Saver fares.



Peak Fare Period:
Weekdays only
06:45 to 08:00
16:15 to 17:30

Free transfers – change routes or buses

With MyCiTi, you can transfer between routes or buses without paying extra.



You only pay one fare for the total distance, even if you break your journey or change buses — just make sure to tap out and tap in again within 45 minutes to continue your trip.

You can make multiple free transfers, provided each tap-in occurs within 2.5 hours of your first tap-in.

Card services

Check your balance and view past transactions by using the card information readers at stations or via any Absa ATM. You may need your PIN to access these services.

HOW TO CALCULATE YOUR DISTANCE-BASED FARE

Distance band	Peak fare	Saver fare
0-5km	R13.50	R10.50
5-10km	R18.50	R13.50
10-20km	R23.50	R18.50
20-30km	R25.50	R21.50
30-40km	R27.50	R23.50
40-50km	R31.50	R28.50
50-60km	R36.50	R31.50
>60km	R39.50	R33.50

MYCONNECT GUIDE

Valid from July 2025



USING MYCONNECT

MyCiTi is a card-based system. Every passenger needs their own **myconnect** card loaded with money to travel, except for children under four years old and one metre tall, who travel free.



Get your card

Get your **myconnect** card for R40 from selected station kiosks or participating retailers (call 0800 65 64 63 or see www.myciti.org.za)

Load money on your card

Load points with a Mover package and pay for the distance you travel, or load a multi-day travel package and enjoy unlimited travel. **See table below.**

Single-trip cards

Once-off users can get a single-trip card from stations for R50. These are valid for one journey anywhere on the system. They include transfers inside closed stations but not at bus stops.

Using your card

1. Tap in to start your trip

Tap in by holding your card against the validator as you enter a station or board a bus at a stop.

2. Tap out to end your trip

Tap out by holding your card against the validator as you leave a station or exit a bus at a stop.

3. Don't pay a penalty

Make sure you use a validator correctly.

You will be charged a penalty if:

- You don't have enough money for your trip.
- You forget to tap in and tap out.
- You tap the wrong validator.

The penalty for the first two times is R15 and thereafter the penalty is R70.

Need help?

If you think your card is not working or you think you have been charged incorrectly, please call 0800 65 64 63 (free call, 24/7) or visit our website www.myciti.org.za/en/contact/card-services

LOAD MOVER OR A DISCOUNTED TRAVEL PACKAGE ONTO YOUR MYCONNECT CARD

	PAY AS YOU GO	UNLIMITED TRAVEL	
	Mover	Monthly Pass	Day Passes
Ideal for	Cost-effective regular travel	Cost-effective, regular travel over long distances	Exploring at any time, on any day
Load	Mover packages (R20,R35,R50,R60,R80, R100, R150, R200, R300,R400,R600)	Monthly Pass (R1000)	1 Day Pass (R90) 3 Day Pass (R210) 7 Day Pass (R300)
Valid for	3 years	1 month from a date of your choice	1, 3 or 7 consecutive calendar days
Fares	Mover fares apply for distance travelled.	Unlimited travel anywhere at any time	Unlimited travel anywhere at any time
Get it at	Station kiosks, retailers, Absa cash-accepting ATMs	Station kiosks	Station kiosks

*For more information about these packages, see www.myciti.org.za

Call 0800 65 64 63 (free call)

Available 24/7 in English, Afrikaans and isiXhosa.

Website: www.myciti.org.za

E-mail: transport.info@capetown.gov.za

By using MyCiTi, you are bound by the MyCiTi rules. Visit the website or a station kiosk for more information.

Information correct as at 1 July 2025

Terms and conditions apply.

MyCiTi Bus @MyCiTiBus @mycitibus

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