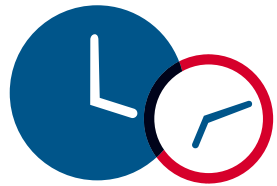


# ABOUT THE FARE SYSTEM

Fares are based on the distance in kilometres travelled, grouped into distance bands, and on the time of day you start your journey.

Each fare is calculated from where you tap in when first entering a station or boarding a bus at a stop to where you tap out when leaving a station or exiting a bus at a stop. When you first tap in a boarding fare is charged. When you tap out the system calculates the distance travelled and deducts the remainder of the fare, if any.



**Peak Fare Period:**  
Weekdays only  
**06:45 to 08:00**  
**16:15 to 17:30**

## Travel outside the Peak fare period and save

Fares are higher if you start your journey in the Peak fare period – 06:45 to 08:00 and 16:15 to 17:30 on weekdays only. Start your journey outside these hours – or any time on weekends and public holidays – and you will pay Saver fares.

## Free Transfers – Changing buses

MyCiTi is a network, with opportunities to transfer between routes at stations and stops.



- You can make a transfer, or break your journey, and pay only one fare for the total distance, as long as you tap out and then tap in again to continue your journey within 45 minutes.
- You can make multiple free transfers provided each tap-in is within 2.5 hours of your first tap-in.
- Transfer at a station without tapping.
- Free transfers do not apply to return journeys.



## Need Help?

Call **0800 65 64 63** (free call) or visit [www.myciti.org.za](http://www.myciti.org.za)



# MYCONNECT GUIDE

Valid from July 2024

## HOW TO CALCULATE YOUR FARE

### Load Mover

Load a Mover package from a MyCiTi station kiosk, participating retailer or cash-accepting Absa ATM. Load R20, R35, R50, R60, R80, R100, R150, R200, R300, R400 or R600 on your myconnect card.

Are you starting your trip in the **Peak fare period** (weekdays 06:45 – 08:00 or 16:15 – 17:30) or in the **Saver fare period** (all other times, including weekends and public holidays)?

	MyCiTi Mover fares							
<b>Peak</b>	0-5 km	5-10 km	10-20 km	20-30 km	30-40 km	40-50 km	50-60 km	>60 km
	R12.50	R17.50	R22.50	R24.50	R27.50	R30.50	R34.50	R37.50
<b>Saver</b>	0-5 km	5-10 km	10-20 km	20-30 km	30-40 km	40-50 km	50-60 km	>60 km
	R10.50	R12.50	R17.50	R20.50	R22.50	R26.50	R29.50	R31.50



# USING MYCONNECT

MyCiTi is a card-based system. Every passenger needs their own myconnect card loaded with money to travel, except for children under four years old and one metre tall, who travel free.



## Get your card

Get your myconnect card for R40 from selected station kiosks or participating retailers (call 0800 65 64 63 or see [www.myciti.org.za](http://www.myciti.org.za)).

## Load money on your card

Load points with a Mover package and pay for the distance you travel, or load a multi-day travel package and enjoy unlimited travel. See below.

### Single-trip cards

Once-off users can get a single-trip card from stations for R50. These are valid for one journey anywhere on the system, including transfers within a 45-minute window.

## Using your card

### Tap in to start your trip

Tap in by holding your card against the validator as you enter a station or board a bus at a stop.

### Tap out to end your trip

Tap out by holding your card against the validator as you leave a station or exit a bus at a stop.

### Don't pay a penalty

Make sure you use a validator correctly. You will be charged a penalty if:

- You don't have enough money for your trip.
- You forget to tap in and tap out.
- You tap the wrong validator.

The penalty for the first two times is R15 and thereafter the penalty is R30.

## myconnect services

Check your balance and get a statement at station kiosks or any Absa ATM. You may need your PIN to access these services.

**Call 0800 65 64 63 (free call)**

Available 24/7 in English, Afrikaans and isiXhosa.

Website: [www.myciti.org.za](http://www.myciti.org.za)

E-mail: [transport.info@capetown.gov.za](mailto:transport.info@capetown.gov.za)

By using MyCiTi, you are bound by the MyCiTi rules.

Visit the website or a station kiosk for more information.

Information correct as at 1 June 2024.

Terms and conditions apply.



## LOAD MOVER OR A DISCOUNTED TRAVEL PACKAGE ONTO YOUR MYCONNECT CARD

	PAY AS YOU GO	UNLIMITED TRAVEL	
	Mover	Monthly Pass	Day Passes
<b>Ideal for</b>	Cost-effective regular travel	Cost-effective, regular travel over long distances	Exploring at any time, on any day
<b>Load</b>	Mover packages (R20, R35, R50, R60, R80, R100, R150, R200, R300, R400, R600)	Monthly Pass (R1000)	1 Day Pass (R90) 3 Day Pass (R210) 7 Day Pass (R300)
<b>Valid for</b>	3 years	1 month from a date of your choice	1, 3 or 7 consecutive calendar days
<b>Fares</b>	Mover fares apply for distance travelled.	Unlimited travel anywhere at any time	Unlimited travel anywhere at any time
<b>Get it at</b>	Station kiosks, retailers, Absa cash-accepting ATMs	Station kiosks	Station kiosks

\*For more information about these packages, see [www.myciti.org.za](http://www.myciti.org.za)